

Professional Computer Network Systems



Consulting
Support
Sales

simplifying IT



Unbiased Expertise

YEARS OF EXPERIENCE WITH HUNDREDS OF VENDORS

Few companies can span four decades of computer experience and still be cutting edge and up to date on emerging technologies. Networking is in our roots. From installing one of the first Novell networks in South Texas (1984) to installing literally hundreds of servers we've been able to not only trace our beginnings to the start of the computer revolution, but lead the field in installation of the latest technologies.

Since we've sold and supported hundreds of different vendors and are authorized for a wide range of products we are uniquely qualified to evaluate your systems without fear of a biased or prejudiced outcome. We will simply tell you the truth and then suggest ways to improve.

Processes as well as technology

UTILIZING YOUR INVESTMENT TO RECEIVE THE GREATEST RETURN

Staff and Process evaluations

Do you have the right people handling the right tasks? Is there training available that would improve your staffs ability to perform? Are there simple ways to reduce downtime and improve performance without enormous costs?

Some people have an innate ability to "catch on" to computer systems and can easily diagnose problems and resolve issues. Some people master the workstation, but aren't well fitted for complete system design and server interoperation. We can evaluate your staff and determine where their strengths lie and suggest training in areas needed. We will also be able to tell you if you have a real problem of the wrong person in the wrong job. IT is a customer service with your very own employees as the customers. Poor IT customer service can damage the productivity of an entire department.

We can also make suggestions on your processes. The fact that something "has always been done that way" doesn't make it the best way. A fresh look at the way things are done may provide new processes that improve and replace the "old ways".

- Evaluate Backup and disaster recovery plans
- Evaluate security procedures
- Evaluate remote access procedures
- Interview staff for expertise rating
- Interview department management for customer service rating
- Evaluate staffing levels

IT SUPPORT SOLUTIONS

- Virtualization Projects
- Wireless Evaluations/Analysis
- Network Evaluations
- Security Analysis
- Active Directory Analysis
- Radiology Bandwidth and VPN Tunnel Evaluation
- Portal Security Analysis
- Server Load Analysis and Configuration Evaluation
- Operating Systems and Antivirus Policy Examination
- Group Policy Analysis
- PHI (Private Healthcare Information) Analysis for Exchange or other e-mail systems
- Backup and Disaster Recovery Best Practices
- Power and UPS Configuration and Analysis
- BYOD Planning and Implementation

Vendor Authorizations

- Microsoft
- Hewlett Packard
- Cisco
- VMWare
- Novell
- Dell
- Citrix
- IBM
- Lenovo
- Panasonic
- Kaspersky
- APC
- Symantec
- Meraki



ENTERPRISE SWITCH CONFIGURATIONS

Our extensive networking experience allows us to analyze your current VLAN configurations and make recommendations as to how to better utilize equipment, routing patterns and protocol management. We can help design your VLANs to limit broadcast traffic and cut down on extraneous protocols bouncing all over your network.

APPLICATION CONSULTING

Need help evaluating complicated proposals for software from vendors? We can translate techno-speak into plain English and help you decide if what is being proposed is the best configuration or solution.

Need help selecting backup, anti-virus or disaster recovery software? We've worked with the best vendors out there and know what works and what doesn't. We've seen good software from good companies and bad software from good companies. If you want to avoid some frustration and sidestep some pitfalls, we'll be glad to help.

ONGOING SUPPORT

- Weekly service calls available
- Remote access support available
- VPN Configurations
- Server installations
- Switch installations
- Firewalls/spam filters/internet security appliance installations
- Advanced login scripting
- Advanced Active Directory support
- Wireless Switch configurations
- Patch/update management



CONSULTING

SALES

SUPPORT

At Professional Computer Network Systems we strive to provide the best services available for our clients at a reasonable price. Our clients rely on us to navigate the waves of technology thrown at them and we do that with honesty and integrity.

Our Senior Engineers have over fifty years of combined network experience and hold a wide range of certifications. We've installed systems all over Texas and prefer to keep our work here, but we will travel if needed.

For real network expertise, call Professional Computer Network Systems.



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